

Worried About Your Loved One?

Do You Have Complaints About Care?

If You Don't Tell - No One Will Know

Make Sure Your Voice Is Heard!

Write, Call, Fax, or Email the

NEW YORK STATE HEALTH DEPARTMENT

NOW: 24 hours per day / 7 days per week

Nursing Home Patient Care Complaints

- **Write: Centralized Complaint Intake Program**
161 Delaware Avenue
Delmar, New York 12054
- **Phone: 1-888-201-4563**
- **Fax: 1-518-408-1157**
- **E-mail: nhintake@health.state.ny.us**